

Denise Watling Curriculum Vitae

My professional qualifications are BSc in Nursing, Registered General Nurse and Diploma in Higher Education in Nursing Studies, (adult). I am currently registered in accordance with the Nursing and Midwifery Council pin number 9612745E. I am a member of the Royal College of Nursing and the RCN's register of expert witnesses, Society of Expert Witnesses, International Institute for Risk and Safety Management, Spinal Injuries Association, Headway, and APIL.

Summary of Working Experience 1991-2008

From 1991-1997 I was the area manager and senior partner of the Northern Nursing Agency supplying nursing personnel to private and NHS establishments throughout the North West region. The agency was a large supplier to the NHS in Liverpool and Sefton with 176 staff. In 1996 I began my nurse training at Edge Hill University College where I studied for 3 years before qualifying as a Registered General Nurse and gaining a Diploma of Higher Education in Nursing Studies.

From 1999 I worked as a theatre nurse in the operating theatres at Southport DGH. I gained experience in orthopaedics, urology, trauma, spinal injuries, minor surgery, gynaecology and vascular nursing care. I undertook further training in a variety of supporting theatre courses and designed a training pack for student nurses in gynaecological surgery. I have also worked as a Bank District Community Nurse with my local Primary Care Trust and as a staff nurse on the Gynaecology Ward in Southport DGH and in various nursing homes. I continue to work closely with various spinal injury units, Primary Care Trusts and Regional Health Boards as a case manager.

In October 2000 I began working as a Branch Manager with Allied Healthcare being responsible for assessing and delivering care to more than 200 patients at any one time and managing 126 staff. Care specialised in the provision of homecare for clients requiring support to live in their own homes as well as the provision of personnel to healthcare establishments and NHS Trusts. Client care groups included brain injuries, spinal injuries, learning disabilities and mental health. I worked closely with agencies such as Social Services and the Primary Care Teams in the community. During this time I was a Registered Manager with Lancashire County Council, the NCSC and accordingly in compliance with the Nursing Agencies Act 1957. I was also a member of the mental health working group with Lancashire County Council.

In December 2001, I completed a comprehensive training course which was approved by the Institute of Occupational Safety and Health, (IOSH), as a manual handling instructor and on related risk assessment issues. I have since devised comprehensive training courses for both manual handling instructors and care staff. I have completed a course leading to an ASET Certificate in Supervisory Management. As a Registered Manager I have considerable working knowledge regarding compliance with both domestic and European Employment Law including the Working Time Directive Minimum Wage Legislation, Nursing Agencies Act 1957, Health and Safety at Work Act 1974, Manual Handling Operations 1992, Management Regulations 1999, Care Standards Act 2000, NCSC Regulations and National Minimum Standards, as well as LOLER 1998, PUWER 1998, and RIDDOR 1995, Regulations.

From 2002 I have been working with various client groups including acquired brain and spinal injuries, personal and clinical negligence injuries, providing case management services, training and expert witness reports. I have developed an assessment model which can be used to quantify care costs and the effectiveness of rehabilitation in both case management and nursing care expert reports. As a case manager I arrange brain and spinal injury training and information for staff and clients. I have devised a training programme that incorporates the complications of the spinal patient and Autonomic Dysreflexia and have delivered this training at the Southport Spinal Injuries Unit to patients, relatives and members of staff. As an expert witness I specialise in nursing care reports, (future, past and current care costs), rehabilitation, equipment and aids costs, case management for spinal and brain injured clients, and nursing malpractice. I provide clinical negligence reports for general nursing care and post operative care in both hospital and nursing home settings. My company website also hosts a forum for Case managers, expert witnesses and solicitors. Training in report writing (May 2003) and Single Joint Expert (2007) from the Society of Expert Witnesses. Court room skills course undertaken June 2004. Instructions are accepted anywhere in Great Britain or abroad. Languages spoken other than English are German. Ratio of instructions: Defendant 45% Claimant 50% Joint 5%.

Denise Watling, BSc., Rgn., Dip HE., AllRSM, Nursing Care Consultant & Case Manager
CPIMS.COM LTD, 47 Windsor Road, Southport, PR9 9DB T: 01704-500055 ~
F: 01704-500058 ~ M: 07968-349956 ~ E:denise@cpims.com ~ Wwww.cpims.com
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